

# ALASKA RELAY NEWSLETTER

SUMMER 2014



alaskarelay.com

## TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION PROGRAM (TEDP)

### A MESSAGE FROM TIFFANY WILSON, ATLA DEVELOPMENT COORDINATOR



Alaska Relay contracts with Assistive Technology of Alaska (ATLA) to provide outreach & marketing for the Alaska Relay and CapTel Equipment Distribution Program across the state. ATLA is Alaska's only comprehensive Assistive Technology (AT) resource center. ATLA provides a range of AT resources and services throughout the state of Alaska. AT can be the key to greater independence and productivity for people in their home, school, community, and/or place of employment.

Traveling across Alaska to provide services presents a unique challenge. ATLA has over ten years of experience travelling and providing outreach. The Alaska Relay Outreach team completed over 50 outreach activities within 6 months. Specialists travelled to places such as Anchorage/Mat-Su, Barrow, Bethel, Kodiak, Nome, Fairbanks/Tanana, Southeast, Valdez-Cordova and more. Since the beginning of this project, over 230,000 people have been reached through the joint effort of Alaska Relay Outreach Team.

**ATLA**  
assistive technology  
of alaska



For more information about Alaska Relay, contact Tiffany Wilson.

Tiffany's contact information is found on the back.

**LISTEN, READ and RESPOND**  
to your callers with ease on the CapTel® phone!



Free\* captioned telephone service from Alaska Relay offers the ability for anyone with hearing loss to communicate on the telephone independently.

#### FEATURES:

- Built-in answering machine with captions
- Large 7" screen with easy-to-read caption

For more information about the service or to get a CapTel phone, contact Tiffany Wilson.

Tiffany's contact information is found on the back.

To purchase, go to [www.captelalaska.com](http://www.captelalaska.com)

To request a free CapTel phone, go to [www.alaskarelay.com/tedp.html](http://www.alaskarelay.com/tedp.html)

\*CapTel callers are responsible for their own long distance call charges. CapTel is a registered trademark of Ultratech, Inc.

# USEFUL INFORMATION ABOUT TEDP

## WHAT IS TEDP?

Telecommunications Equipment Distribution Program (TEDP) provides specialized equipment to deaf, hard-of-hearing or speech-disabled individuals who are unable to use a standard or amplified telephone. This equipment is free to qualified Alaska residents. It helps consumers connect with anyone, restoring their confidence and independence through advanced technologies.

Check it out and see which equipment is right for your communication needs. Learn how to harness the power of Alaska Relay and improve your quality of life.

## WHO IS ELIGIBLE FOR THE TEDP?

To be eligible for TEDP, you must:

1. Be an Alaska Resident.
2. Have a significant hearing or speech loss.
3. Have low income (Social Security Income (SSI) or Alaska Public Assistance).

If you are interested in getting information about the ATLA program, contact:

- Kristine Smith-Shipley,  
Customer Relationship Manager III
- kristine.m.shipley@sprint.com (E-mail)
- 720-210-5881 (Voice/Videophone)
- 913-523-1127 (Fax)

## HOW DO I APPLY FOR THE TEDP?

Application forms can be found at the website [www.alaskarelay.com/tedp.html](http://www.alaskarelay.com/tedp.html) and must be completed by one of the following:

- Licensed physician
- Certified audiologist
- Alaska Department of Education
- Alaska Division of Vocational Rehabilitation

To apply, you must also provide:

1. Copy of Social Security Income (SSI) or Alaska Public Assistance (APA)
2. Copy of Alaska Driver's License or Alaska ID  
**NOTE:** All TEDP equipment provided by Alaska Relay is the property of State of Alaska and is prohibited from redistribution or resale.

For more information, contact Tiffany Wilson, Outreach & Development Coordinator - see her contact information below.



- Place an advertisement in your publication?
- Need an exhibition booth at your organization's conference?
- Request a workshop or presentation?

If you are interested, please contact Tiffany Wilson.

Her contact information is shown below.

## Dial 7-1-1

or use these toll-free relay numbers:

- 800-770-8973 **TTY to Voice**
- 800-770-8255 **Voice to TTY**
- 800-770-3919 **ASCII**
- 800-770-6108 **Voice Carry-Over**
- 800-770-873 **Hearing Carry-Over**
- 866-355-6198 **Speech-to-Speech**
- 866-355-6199 **Spanish Relay**
- 900-230-2121 **900 Service**

### Alaska Relay Customer Service

- 800-676-3777 (Voice/TTY)
- 800-676-4290 (Español - Voz/TTY)
- 877-787-1989 (Speech-to-Speech)

### CapTel Customer Service

888-269-7477 (Voice/TTY)

### Website:

[www.alaskarelay.com](http://www.alaskarelay.com)  
[www.captelalaska.com](http://www.captelalaska.com)

### Tiffany Wilson

Outreach & Development Coordinator

ATLA Assistive Technology of Alaska  
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Anchorage, AK 99503

- [atla@atlaak.org](mailto:atla@atlaak.org) (E-mail)
- 800.723.ATLA (Toll-Free Phone)
- 907.563.2599 (Voice)
- 907-561-2592 (TTY)
- 907-268-4676 (Videophone)
- 907-563-0699 (Fax)
- [www.alaskarelay.com/tedp.html](http://www.alaskarelay.com/tedp.html)